

# Habitoz Private Limited Privacy Policy

We are committed to providing you the best online shopping and delivery experience possible, while protecting your privacy and confidentiality according to the terms below.

This Privacy Policy outlines how we respect and value the trust you put in Habitoz Private Limited.

This Policy applies regardless of how you access the Habitoz Private Limited platform - whether this is via a mobile app or web interface.

## Information We Collect

Information you provide to us or allow others to provide to us

At various points in the Habitoz Private Limited experience, you may provide us with information about yourself. For example, when you create an account with Habitoz Private Limited, you provide us with personal information like your name, email address, mobile number and pin code. And if you place an order with Habitoz Private Limited, we collect information including your address, phone number and the details of your order.

If you log into the Habitoz Private Limited service through a third-party, we may receive some information about you through them. For example, if you choose to log into Habitoz Private Limited with your Facebook account, we may receive information about your contacts. We may also offer social sharing tools (such as the Facebook Like button) that let you share actions on Habitoz Private Limited with other sites and vice versa. You should check the privacy policies of these services and your settings there for more information.

## Technical information about usage of Habitoz Private Limited

When you use the Habitoz Private Limited services, either through a browser or mobile app, we automatically receive some technical information about the hardware and software that is being used.

## Cookies And Other Tracking Technologies

We and our partners use various technologies to collect information, including cookies and device identifiers. Cookies are small text files that are sent by your computer when you access our services through a browser. We may use session cookies (which expire when you close your browser), persistent cookies (which expire when you choose to clear them from your browser), and other

identifiers to collect information from your browser or device that helps us personalize your experience and remember things like your current pin code or that you have already logged in to Habitoz Private Limited.

## Log Information

When you use Habitoz Private Limited, our servers will record information about your usage of the service and information that is sent by your browser or device. Logs information can include things like the IP address of your device, information about the browser, operating system and/or app you are using, unique device identifiers, pages that you navigate to and links that you click, searches that you run on Habitoz Private Limited and other ways you interact with the service. If you are logged into the Habitoz Private Limited service, this information is stored with your account information. All credit/debit cards' details and personally identifiable information will NOT be stored, sold, shared, rented or leased to any third parties. Merchant will not pass any debit/credit card details to third parties. Merchant takes appropriate steps to ensure data privacy and security including through various hardware and software methodologies. However, Habitoz Private Limited cannot guarantee the security of any information that is disclosed online.

Some of the advertisements you see on the site are selected and delivered by third parties, such as ad networks, advertising agencies, advertisers, and audience segment providers. These third parties may collect information about you and your online activities, either on the site or on other websites, through cookies, web beacons, and other technologies in an effort to understand your interests and deliver to your advertisements that are tailored to your interests. Please remember that we do not have access to, or control over, the information these third parties may collect. The information practices of these third parties are not covered by this privacy policy.

## How We Use Your Information

We may use the information we collect for various purposes, including to:

- Provide the Habitoz Private Limited service to you and to improve the quality of the service we're able to offer.
- Allow your Personal merchants (which includes those that shop for and deliver the order on your behalf) to choose your items at a retailer site, deliver your items to you, and call or text you with any updates or problems

- Charge you for the purchase and service costs through one or more payment processing partners
- Offer you customized content (including advertising and promotions), such as prominently displaying items you purchase frequently.
- Understand how users interact with our service as a whole in order to test new features and improve Habitoz Private Limited for everyone.
- Provide customer service, respond to your communications and requests and contact you about your use of Habitoz Private Limited (Note: You can opt-out of receiving promotional communications from Habitoz Private Limited by using the settings on the Account Info page)

## What We Share

Habitoz Private Limited is a platform that connects users with retailers. In order to make this work, we need to share information about you and your order with the other parties who help enable the service.

We also share information under the following principles:

- With your consent or at your direction we will share your information with entities outside of Habitoz Private Limited when we have your consent to do so or it is done at your direction.  
For example:
- If you invite friends to use Habitoz Private Limited through our referral program Habitoz Private Limited Referral, we will share some information with the friends you invite like your name and phone number.
- For external processing we sometimes employ third parties outside of Habitoz Private Limited to process information on our behalf in compliance with this Privacy Policy and using other appropriate security and confidentiality measures.
- For legal purposes we share your information when we believe that the disclosure is reasonably necessary to (a) comply with applicable laws, regulations, legal process, or requests from law enforcement or regulatory authorities, (b) prevent, detect or otherwise

handle fraud, security, or technical issues and (c) protect the safety, rights, or property of any person, the public or Habitoz Private Limited.

- On a non-personal or aggregate basis, we share information with retailers and advertisers on both a non-personally identifying basis (including order and delivery details but not including credit card information) and an aggregate basis.
- For business purposes we may share your information in connection with or during negotiations of any merger, sale of company assets, financing or acquisition of all or a portion of our business by another company. We may also share your information between and among Habitoz Private Limited and its current and future parents, affiliates, subsidiaries and other companies under common control and ownership.

## Changes To This Policy

This policy may change from time to time and any revised Policy will be posted at this page so we encourage you to review it regularly. If we make changes, we will notify you by revising the date at the top of this Policy and in some cases, we may provide you with additional notice (such as a notice on our homepage or sending you a notification).

## Contact Information

Questions or comments about our privacy policy? customer service inquiries? You can contact us at:[support@thedicipl.com](mailto:support@thedicipl.com)

**Office Address:** 36/1215, L-15, Agricultural Urban Wholesale Market, Thadambatuthazham, Vengeri, Kozhikode, Kerala - 673010

**Email Address:**[support@thedicipl.com](mailto:support@thedicipl.com)

**Contact Number:** +91 9746458282